SHAJONS
FACILITY MANAGEMENT

Company Profile

FACILITY MANAGEMENT | TECHNOLOGY | TALENT | ADVISORY



DUBAI, UNITED ARAB EMIRATES

SHAJONS.COM

01

WHO WE ARE

One accountable partner for the buildings, systems and people behind your organization.

Shajons Facility Management is a Dubai-based business services company serving corporate, hospitality, healthcare, education and residential clients in the United Arab Emirates and across the Middle East.

We bring together the technical trades that keep a building running and the technology, people and advisory services that keep an organization running inside it. Building maintenance, IT outsourcing, cleaning, education and career advisory, and talent acquisition operate under one management framework, so a client can replace several suppliers with a single partner: one agreement, one account lead and one reporting line.

Our approach is deliberately simple. We understand the premises and the people who use them, agree measurable standards, staff each site with vetted and supervised teams, and report openly on results.

30+

Years of founder experience in business operations across the Middle East and India

5

Service lines delivered under one management framework

6

Gulf markets supported from our Dubai headquarters



02

LEADERSHIP

Led by operating experience, not by theory.

Shajons is founded and led by John, a veteran of business operations with more than thirty years of working experience across the Middle East and India.

Over those decades he has worked on the operating side of the industries Shajons serves: the services that keep buildings running, the people who deliver them, the technology behind them and the advice organizations rely on. That depth means he understands what a client needs from a service partner, and what it takes to deliver it every day.

Experience in two regions also shapes how we work. Standards of service, labor markets, supplier networks and client expectations differ between the Gulf and India, and understanding both gives the company a practical advantage in planning teams, sourcing talent and managing suppliers.

FOUNDER

John

30+ years in business operations
Middle East and India

THE PRINCIPLES EVERY SHAJONS TEAM WORKS TO

01

Accountability

One named lead for every client and a clear line of escalation.

02

Discretion

Vetted people, controlled access and confidentiality as standard.

03

Consistency

The same standard on the hundredth day as on the first.

04

Partnership

Contracts that reward long-term relationships and open reporting.



03

SERVICES

Five disciplines. One standard.



SERVICE 01 | HARD FM

Building Maintenance

Planned and reactive technical maintenance that protects asset value, keeps occupants comfortable and prevents small faults becoming costly failures.

CAPABILITIES

- HVAC & Chilled Water
- Electrical & Lighting
- Plumbing & Drainage
- Fire & Life Safety
- Lifts & Escalators
- BMS & Controls
- Civil, Painting & Fit-out
- Landscaping, Pools & External
- Energy & Sustainability
- Helpdesk & CAFM



SERVICE 02 | TECHNOLOGY

IT Outsourcing

Web and software development, ERP for every size of business, and managed IT support for small and large companies.

CAPABILITIES

- Service Desk & End-User Support
- IT Procurement & Assets
- Outsourced IT Team
- IT Consulting & Strategy



SERVICE 03 | SOFT FM

Cleaning Services

Daily, deep, specialist and high-level cleaning with hygiene, waste and pest control, for offices, hotels, healthcare and communities.

CAPABILITIES

- Commercial & Office Cleaning
- Deep Cleaning & Sanitization
- Façade & High-Level Cleaning
- Floor Care & Stone Restoration
- Hospitality Housekeeping
- Healthcare & Infection Control
- Waste Management & Recycling
- Pest Control
- Post-Construction & Handover
- Residential & Community



SERVICE 04 | ADVISORY

Education & Career Advisory

Guidance for families and institutions across the UAE and the Middle East: school selection, university admissions, study abroad, career counseling and institutional advisory.

CAPABILITIES

- School Selection & Placement
- University Admissions Counseling
- Study Abroad Guidance
- Curriculum & Pathway Advisory
- Career Counseling & Profiling
- Test Preparation Guidance
- Scholarships & Financial Planning
- Institutional Advisory
- Teacher Training & Development
- Ed-tech & Campus Technology



SERVICE 05 | TALENT

Talent Acquisition

Talent acquisition and workforce supply for companies: permanent, contract and executive hiring, bulk and skilled-trade recruitment, outsourced manpower and payroll across the UAE and the Middle East.

CAPABILITIES

- Permanent Placement
- Temporary & Contract Staffing
- Executive Search
- Bulk & Skilled-Trade Hiring
- Outsourced Manpower
- Payroll & HR Administration
- Onboarding, Visa & Documentation
- Screening & Verification
- Training & Skilling
- Recruitment Process Outsourcing

INTEGRATED AGREEMENTS

Combine services under one contract.

Many clients prefer a single agreement covering maintenance, cleaning, IT and staffing: one account manager, one set of service levels, one invoice and one monthly report. We design each agreement around the property and the organization, and scale it as needs change.

- One account manager and escalation path
- Common service levels and reporting
- Shared helpdesk and work-order system
- Cross-trained supervisors
- Simpler procurement and contract management

04

PEOPLE AND STANDARDS

Teams built around craft, supervised by people who have done the work.

Technical & maintenance

Trade-qualified technicians and supervisors who diagnose properly and fix things once.

HVAC, electrical, plumbing and fire-safety trades · Planned preventive maintenance and fast reactive response · Supervisors who inspect, record and report

Cleaning & hygiene

Trained crews working to written method statements and checklists.

Daily, deep, façade and specialist cleaning · Correct chemicals, equipment and safety practice · Site supervisors with inspection routines

Technology

Engineers, developers and designers who build and support the systems you rely on.

Web, software and ERP delivery · Service-desk and managed IT support · Mobile apps, integrations and ongoing support

Education advisors

Counselors who know the schools, universities and pathways they recommend.

School selection and admissions guidance · University, study-abroad and career pathways · Institutional advisory and parent support

Recruitment

Recruiters who understand frontline, technical and managerial roles from the inside.

Sourcing, screening and verification · Bulk, trade and executive hiring · Onboarding, documentation and follow-up

HOW STANDARDS ARE KEPT

Hired for craft

Every team member is recruited for proven skill in their own field and checked before they work with a client.

Trained continuously

Induction, safety and skills refreshers keep standards consistent from the first shift to the thousandth.

Supervised and measured

Named supervisors, inspections and monthly reports mean performance is visible, not assumed.

Led from experience

Guided by a founder with thirty-plus years in business operations across the Middle East and India.

05

RESTAURANT POS

Tablyvio: from the first coffee to the final Z report.

Tablyvio is a restaurant point-of-sale system for cafés, restaurants, bakeries and food businesses, available as a browser version and an installable offline version.

Shajons supports restaurants adopting Tablyvio with setup, menu configuration, hardware advice and staff training, and works with distributors and channel partners who bring the system to food businesses in their own markets.

FOR DISTRIBUTORS

Hospitality technology resellers, IT integrators and food-service suppliers are invited to discuss distributing Tablyvio in their market.

WHAT THE SYSTEM COVERS

Fast ordering

Dine-in, takeaway, delivery and drive-thru from one screen, with options such as size, sugar, ice and milk.

Kitchen display

Tickets route by station, from the hot kitchen and grill to the juice bar, coffee and desserts, with timers that change color as food waits.

Tax set up for your country

Currency, tax rate and receipt format are configured for your country, including tax-inclusive or added pricing, tax numbers on receipts and credit notes for refunds.

Stock that counts itself

Sales deduct ingredients through recipes, with low-stock alerts and suggested orders.

Regulars who come back

Customer profiles by mobile number, loyalty points and tiers, allergy notes and birthday reminders.

Close the day in a minute

Sales by hour, item, category, channel and payment, plus X and Z reports with tax totals.

PRODUCT DETAILS AT TABLYVIO.COM

06

REGIONAL PRESENCE AND METHOD

Based in Dubai. Serving the Middle East.

Our Dubai headquarters supports organizations across United Arab Emirates, Saudi Arabia, Qatar, Kuwait, Bahrain and Oman. We plan, staff and deliver to the standards each market expects.

United Arab Emirates	Saudi Arabia	Qatar
Kuwait	Bahrain	Oman

HOW EVERY ENGAGEMENT IS RUN

01

Assess

Site survey, asset and risk review, and a scope that reflects how the property is actually used.

02

Mobilize

Recruitment, vetting, induction and equipment before the first shift, with a named transition lead.

03

Operate

Supervised daily delivery against agreed schedules, with a responsive helpdesk and escalation path.

04

Report and refine

Regular performance reviews, audit findings and improvement actions shared openly.

SECTORS WE SERVE

Corporate offices · Hospitality · Healthcare · Education · Retail & malls · Residential communities · Government & semi-government · Industrial & logistics

SHAJONS
FACILITY MANAGEMENT

Begin with a conversation.

Tell us about your property, organization or requirement. A senior member of our team will respond to arrange a consultation or site visit.

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